

# Quality Policy



**Our perception of quality is to manufacture products which are fit for their intended purpose and which therefore meet and enhance customers expectations.**

**In pursuit of quality we aim to get every order right first time by**

Helping customers to help us establish a clear understanding of their expectations of CPS Blackpool

Ensuring we have the resources to meet customer's expectations as a condition of accepting orders

Ensuring that, at every stage in production, formal checking procedures are carried out and any necessary corrective actions taken

Ensuring that everyone within CPS has a clear understanding of quality and the prevention of poor quality are more profitable than its detection and corrections

Ensuring everyone within CPS understands that they have a very important part to play in the achievement of quality and that senior management team provides the training and resources necessary for its achievement.

Ensuring ISO 9001:2008 quality assurance procedures are adhered to.

Suitability of the system and stated objectives will be reviewed to ensure that we comply with the requirements of the standard and continually improve the effectiveness of the quality management system and this shall be monitored by our monthly QA team reviews.

**Mark A Barlow**  
Print Services Manager

Corporate Print Services – Blackpool  
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